

General

Why does the displayed quota usage in the customer panel exceed my actual quota?

The quota use displayed in the customer panel amounts to your actual disk space usage. The quota check takes place once a day. If you upload more data on your disk space than allowed by the quota before the check, the upload is permitted.

If you do not upgrade to a plan with more storage space within 24 hours, the access to the system will be locked and, under certain circumstances, data might be deleted automatically by the system.

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