

# Allgemein

## Why can't I receive e-mails via my e-mail forwarding (alias)?

Check, if you have followed the instructions for creating e-mail forwardings here: [Create email forwarding \(alias\)](#). If this does not solve the problem, please contact our support at [support@euserv.com](mailto:support@euserv.com) or via phone (+49 3641 3101011).

Unique solution ID: #1585

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