Domain

Why do I receive emails with the subject line "Domain transfer failed”?

You received this email from our customer-support, because your entered AuthInfo-Code or AuthCode is incorrect, that meas the domain-transfer could not be completed.

Please log in into the customer panel and correct the Authinfo/Authcode to start the transfer again.

Please proceed as follows:
· log in into the customer panel.
· select the corresponding contract.
· click "Domains" in the left menu in the area "customer-/contract data".
· correct the Authinfo/Authcode in the area "AuthCode".
· click "Save" to safe the settings

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