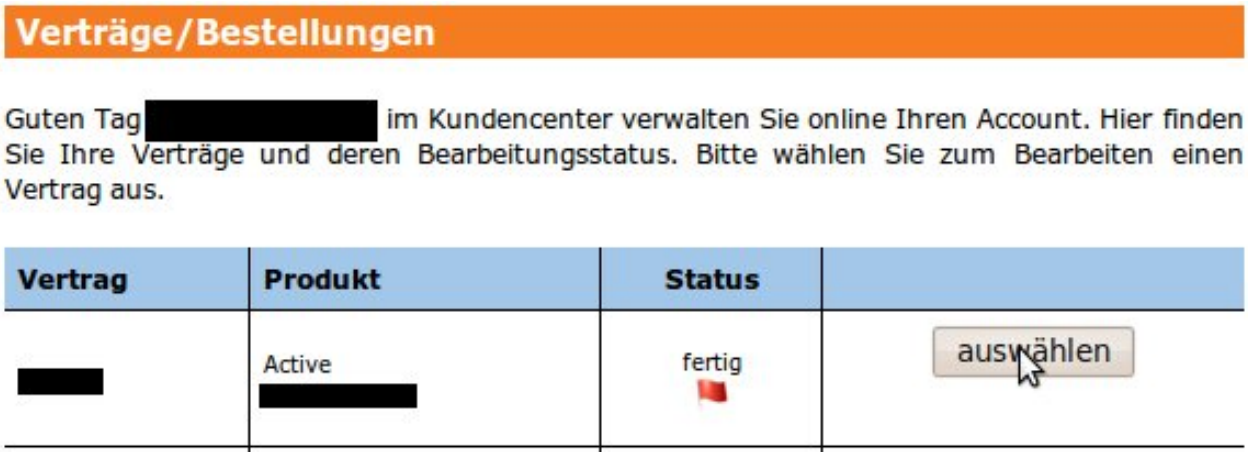
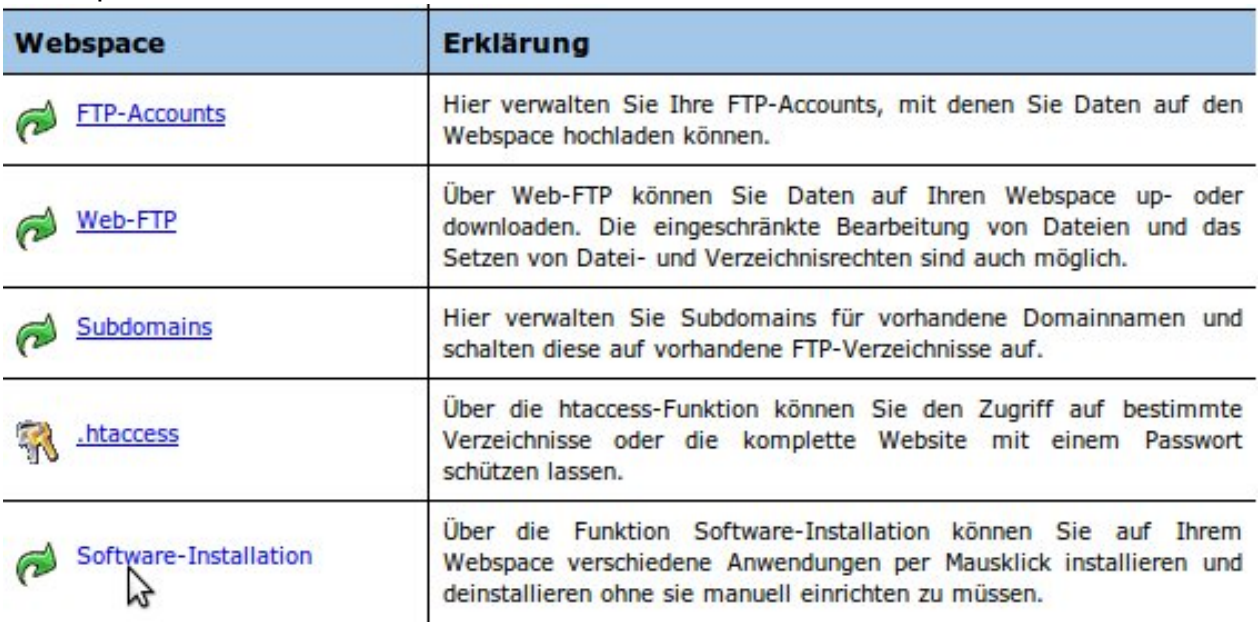
Software-Installer

How do I uninstall software with the Software-Installation?

1. Choose your contract in the customer center.



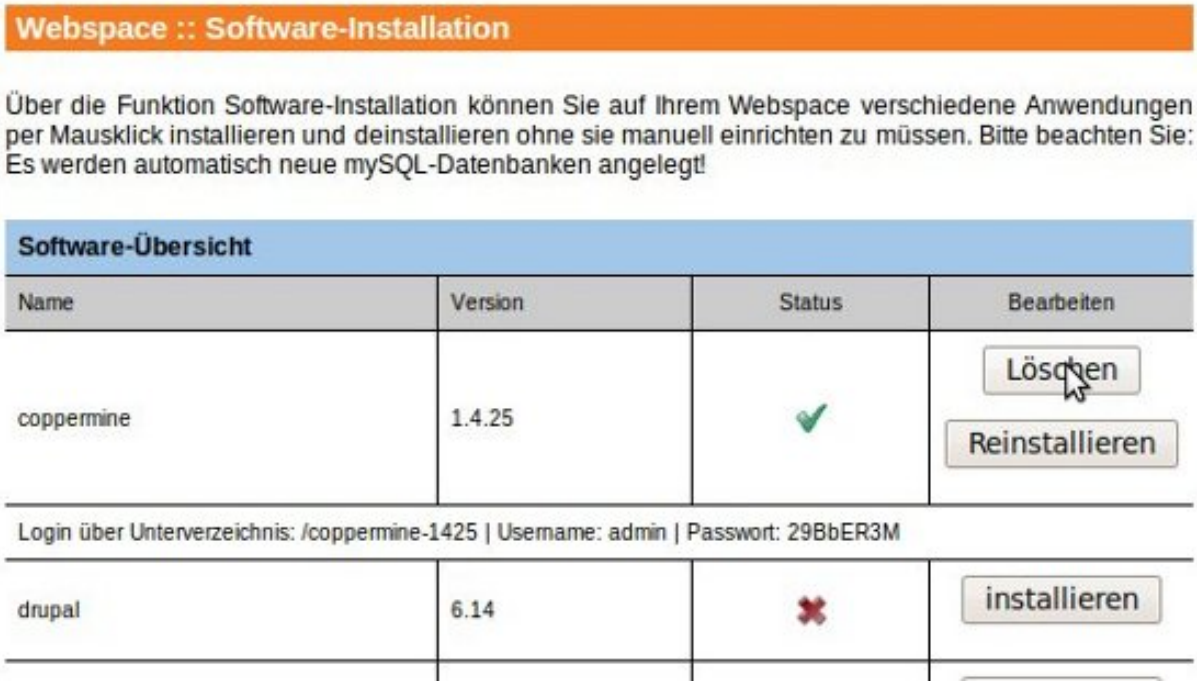
2. Choose the entry "Software-Installation" from the middle menu in the category "Webspace".



3. Now click the "Löschen" button to commission the customer center with uninstalling the software.

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4. After the customer center has been commissioned with the uninstalling it informs you that uninstalling is in process.



Note: The uninstalling **usually takes 30 minutes**.

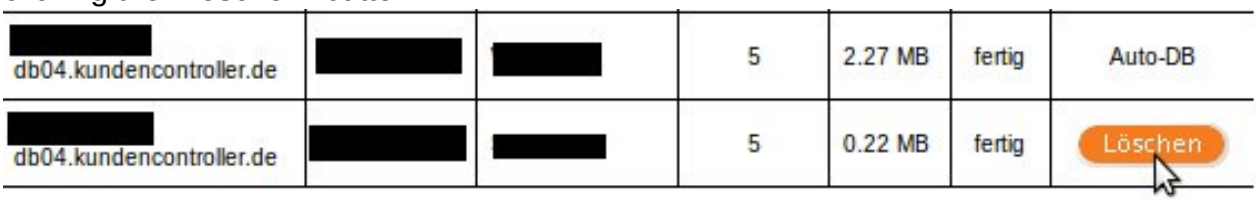
5. When the uninstalling is finished you may proceed with the deletion of the database. To do so select the category "MySQL" from the left menu.



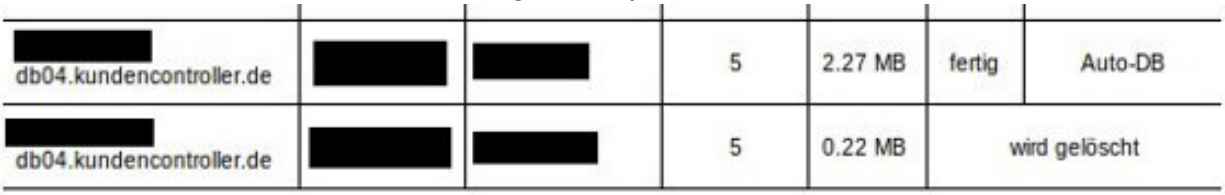
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Note: Before deleting the database you should of course **check** whether the contained **data** are still **required** or not and **secure** them if necessary.

6. By uninstalling the status "Auto-DB" is suspended so you can delete the database by clicking the "Löschen" button.



7. After you commissioned the customer center with deleting the database it displays you a confirmation. With this the uninstalling is completed.



Unique solution ID: #1402
Author: EUserv Kundensupport
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