Allgemein

Why are there blank pages during the installation of xtCommerce?

Hint:
Enable error messages so that they are displayed!

See also: Why aren't error message displayed in PHP?

To fix this please proceed as follows:

Look for the variable DOCUMENT_ROOT in the xtCommerce scripts (in many cases labeled as $_Server['DOCUMENT_ROOT']) and change it as follows:

old variable	new variable
$DOCUMENT_ROOT	$VirtualDocumentRoot
$_Server['DOCUMENT_ROOT']	$_Server['VirtualDocumentRoot']

After installation look for the abovementioned variables and adjust them (when existing)

This is just necessary once.

According to customer feedback this mostly affects:
application.php and install_step5.php.

Make absolutely sure to adjust all of the abovementioned variables. Otherwise there usually will occur an error during step 5 / 6 because a corrupt configuration file is being written.

Furthermore there should be made modifications in the files "includes/configure.php" and "admin/includes/configure.php":
define('DIR_WS_CATALOG', '<Directory path (starting from www/data/)>');
define('DIR_FS_DOCUMENT_ROOT', '/home/<ftpusername>/www/data/');
define('DIR_FS_CATALOG', '/home/<ftpusername>/www/data/');

Moreover it can be necessary to make the following tiny modification in the file *xtc_installer/includes/application.php* durchzuführen, da das Script das DocumentRoot nicht erkennt.

Changes are highlighted RED.

old:

```
if (!defined('DIR_FS_DOCUMENT_ROOT')) {
    define('DIR_FS_DOCUMENT_ROOT', $_Server['VirtualDocumentRoot']);
```

new:

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```
  if (!defined('DIR_FS_DOCUMENT_ROOT')) {
//      define('DIR_FS_DOCUMENT_ROOT', $_Server['VirtualDocumentRoot']);
       define('DIR_FS_DOCUMENT_ROOT', '/home/<ftpusername>/www/data/');
```

For maximum performance we recommend using xtCommerce with mySQL 5.x

Unique solution ID: #1282

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