Allgemein

How can I perform a plan change / plan upgrade for Domain, Maildomain, Webspace or VPS?

An upgrade of an existing Domain, Maildomain, Webspace or VPS plan can be done in the customer service center.

Please proceed as follows:

1. Log in into the customer service center with your user data.
2. Choose the contract for which you want to make the upgrade/ plan change.
3. Click on "change plan" in the left menu.
4. Choose the new plan and complete the plan change.

Please note:

- It is not possible to reverse a plan change.
- We do not refund already paid fees of old plan.
- We do not charge setup fee for new plan.

Downgrades cannot be done in this way. For a downgrade please contact our support.

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