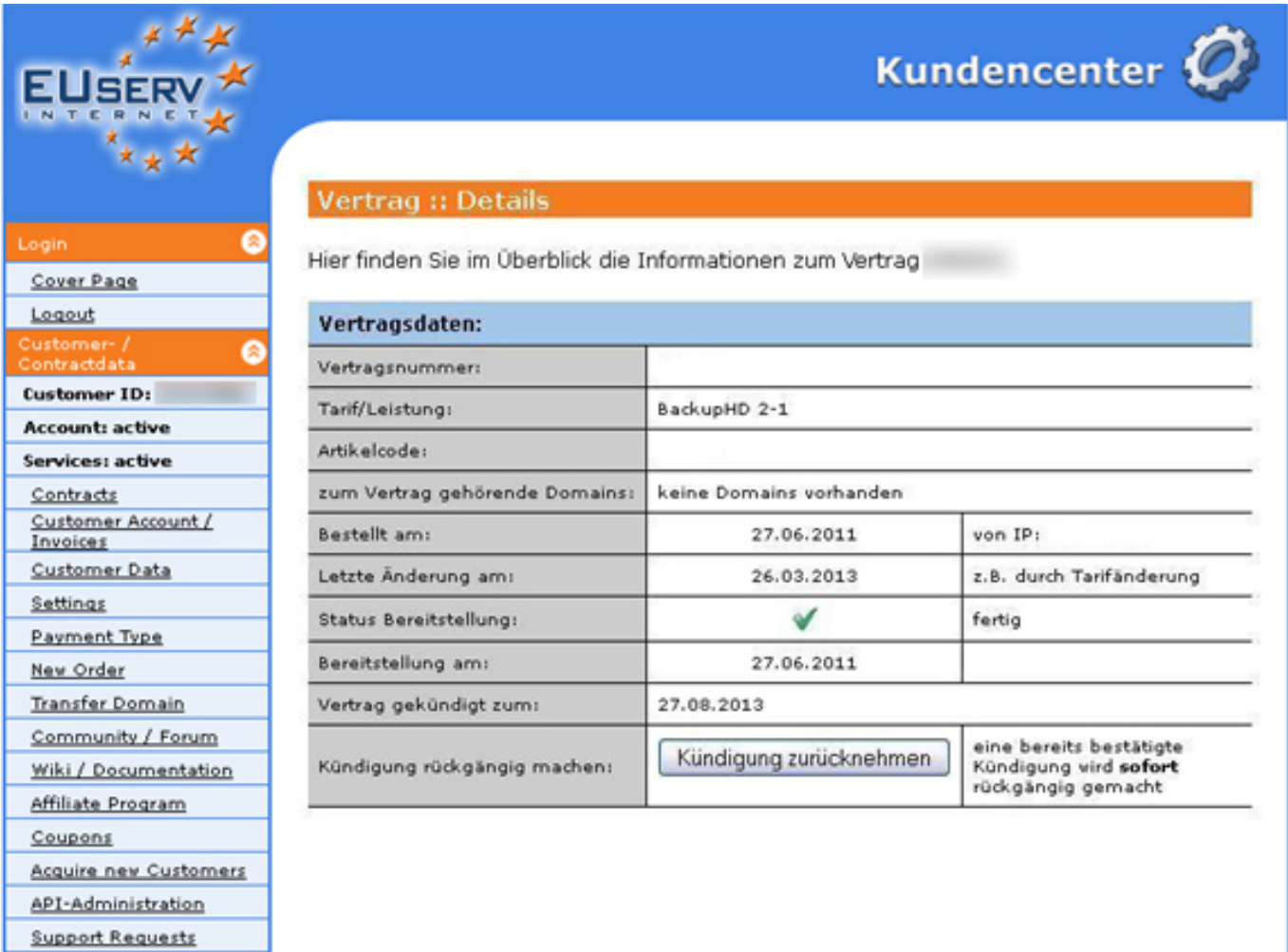


# Rechnungen

## I have cancelled my contract. Why do I still receive invoices?

The accounting of all terminated contracts is up to the final termination date. The notice period of each contract is essential.

The termination date for each individual contract can be found in the cancellation confirmation we send you via email and in the customer service center under the menu "contract details".



The screenshot shows the EUSERV Internet Kundencenter interface. On the left is a navigation menu with options like Login, Cover Page, Logout, and Customer- / Contractdata. The main content area is titled "Vertrag :: Details" and contains a table of contract information. The table shows that the contract was cancelled on 27.08.2013, but it is still active as of the screenshot date. A button "Kündigung zurücknehmen" is visible, with a note that the cancellation will be retroactively effective.

Vertragsdaten:		
Vertragsnummer:		
Tarif/Leistung:	BackupHD 2-1	
Artikelcode:		
zum Vertrag gehörende Domains:	keine Domains vorhanden	
Bestellt am:	27.06.2011	von IP:
Letzte Änderung am:	26.03.2013	z.B. durch Tarifänderung
Status Bereitstellung:	✓	fertig
Bereitstellung am:	27.06.2011	
Vertrag gekündigt zum:	27.08.2013	
Kündigung rückgängig machen:	<input type="button" value="Kündigung zurücknehmen"/>	eine bereits bestätigte Kündigung wird <b>sofort</b> rückgängig gemacht

Unique solution ID: #1517

Author: EUserv Kundensupport

Last update: 2013-08-30 13:01