## **Allgemein**

## How can I get a server running again after payment of outstanding invoices and removal of the quarantine?

This can be done via the customer center:

- 1. Log in to the customer center
- 2. Choose the contract
- 3. Activate the Rescue-Mode + Reset
- 4. Manually check the server hdd, if necessary
- 5. Deactivate the Rescue-Mode
- 6. Run a webreset.

After that the server should be start in the "normal" mode.

Unique solution ID: #1479 Author: EUserv Kundensupport Last update: 2012-07-18 16:11