

## General

### **Why do I get an error message after setting up an eMail address when I send an eMail to this address ?**

Our mail servers require a certain time to apply the modified configuration. Please wait for 12 to 24 hours before you contact our support.

Should the error still occur after this period of time don't hesitate to contact our support.

Please provide the following information so that we are able to help you as quick as possible:

Customer ID  
Order number  
Involved POP3 box / eMail address  
Error message

Unique solution ID: #1300  
Author: EUserV Support  
Last update: 2012-07-12 16:18