General

How can I check the quota in my webspace plan and how can I increase it (if neccessary)?

To check how much quota is available, please proceed as follows:

1. Login into the customer panel with your customer data and your password
2. Choose the affected webspace contract under the menu „Contracts“
3. Choose the menu „FTP-Accounts“ in the left menu
4. In the „Features“ table you will see the maximum amount of quota (*max*) available in the webspace plan as well as the currently used amount (*used*).

If the used Quota exceeds the available quota we recommend a fee-based plan upgrade. A manual for upgrading a plan can be found here: Performing a plan upgrade.

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