

DNS

Why isn't my reverse entry changed ?

Point of origin:

You changed the reverse entry of your server IP via the customer center.

Symptom:

If you conduct a Traceroute to your server the "old" reverse entry is still being showed.

Reason/Troubleshooting:

This is not a problem. It's caused by the so called "DNS caching" where every provider caches DNS requests for a certain time in order to relieve his DNS servers. When this time has expired the DNS cache is being refreshed and the right reverse entry for the IP showed.

Unique solution ID: #1353

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