Providerwechsel
How can I generate AuthInfo (DE) / AuthCode for a domain transfer (provider change)?

To transfer a DE-domain to another provider, you need an AuthInfo. For an international domain you need an AuthCode.

You only get the AuthInfo/AuthCode if you have first cancelled your domain contract with EUserv.

How to cancel a contract can be found here:

https://faq.euserv.de/content/78/102/en/wo-finde-ich-kuendigungsinformationen-.html

Starting at the date the AuthInfo was generated, it is valid for a maximum of 30 days. After that time, it has to be re-generated.

How to generate a new AuthInfo

1. Log in into the customer service center:
   http://support.euserv.de
   and choose the contract, including the domain you want to transfer..

2. Choose **Domains** in the left menu.

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3. In the column **AuthCode** you find the AuthInfo/AuthCode for your domain. To generate a new AuthInfo/AuthCode click on the button **Generieren**. After 30 - 60 minutes a new AuthInfo/AuthCode will be generated.

Nr.	Domain	eingerichtet am	AuthCode	Status
1	meine-domain.de	02.10.2009	123abc456def0 Generieren	✔

4. The column **Status** shows the status of the AuthInfo/AuthCode generation. The hourglass symbol means *in processing* and the check symbol means *successful done*.

Authinfo wird bearbeitet.

Anzahl enthaltener Domains im Tarif: 5 Stück
Anzahl bereits verbrauchter Domains: 1 Stück

Folgende Domains wurden bereits Ihrem Vertrag zugeordnet:

Nr.	Domain	eingerichtet am	AuthCode	Status
1	meine-domain.de	02.10.2009	N/A	⧖

Unique solution ID: #1403
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Last update: 2013-04-30 08:53